

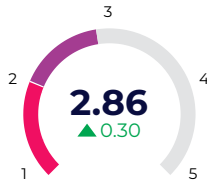
LOCAL VOICES

Overall 'Pulse' survey summary | September 2025

Trust and Acceptance of South32 Worsley Alumina

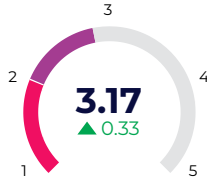
Trust

Research shows that trust is key to a healthy relationship, that's why we check how much the community trusts South32. Trust in the company to act responsibly increased significantly since the last survey.



Acceptance

Trust leads to acceptance, the more the community trusts the company, the more they will accept South32 operating in their community. Acceptance of South32 increased significantly since the last survey.



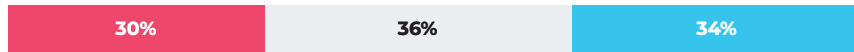
Trust & Acceptance are scored using a 1-5 scale, where 1 is the lowest; 3 is the midpoint; and 5 is the highest.

Key insights: Environmental impact management

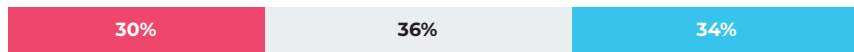
Views on information about South32's environmental impact management were reasonably balanced across the scale, with some slightly stronger perspectives on how South32 is managing its environmental impacts.

Disagree Neutral Agree

Information about local environmental impacts (e.g. dust, noise, vibrations, water) in my community is readily available.



The company is open and transparent about its environmental impacts.



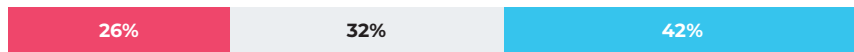
The company cares more about profits than investing in protecting the environment.



The company's management of its environmental impacts is evident to me.



The company's approach to managing environmental impacts (dust, noise, vibrations, water) is proactive rather than reactive.



Environmental impact management satisfaction

Community were most satisfied with environmental management activities in the following areas:



Community were least satisfied with environmental management activities in the following areas:



Thank you to **everyone** from communities surrounding South32 Worsley Alumina's (South32) operations who shared their thoughts in the September 2025 Pulse survey.

Your feedback is important! Your insights help shape how South32 engage with their community and how they manage their operations. Let's take a look at what participants had to say.

Key learning points

Environmental management interest

The top 3 environmental management areas that community want to hear more about are:



Complaint to South32

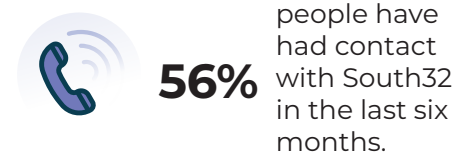
38% knew how to make a complaint to South32 about environmental impacts. **77%** said their preferred avenue to make a complaint was via email, **11%** via phone and **7%** in person.

Environmental impact experience

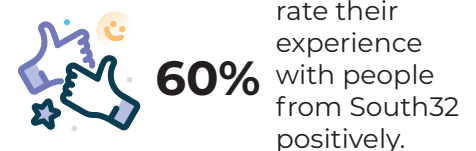
34% agreed they had experienced environmental impacts at their home and/or business, while **39%** said they had not and **28%** were neutral/unsure.

Contact with South32

Contact quantity



Contact quality



Key measures

Following are the key indicators of the overall community's relationship with South32. We will show these in every summary, with a comparison to the previous survey, so you can check how the scores are tracking.



3.42

▲ 0.11

Economic benefits

Provides enough jobs to local people.



3.26

▲ 0.26

Regulation

Controls in place to prevent company from doing the wrong thing.



3.11

▲ 0.31

Procedural fairness

Listening and acting on community opinions.



2.91*

▲ 0.43

Environmental impacts

Negative impact in my community.

Key measures are scored using a 1 – 5 scale, where 1 is the lowest; 3 is the midpoint; and 5 is the highest point.

*Score has been reversed so that an upward trend reflects an improvement in perception.



A message from South32 on the survey results:

A big thanks to everyone who took part in our September Pulse Survey. Your feedback is already helping us strengthen communication and engagement with local community members. We look forward to continuing these conversations, building meaningful partnerships, supporting local suppliers, and investing in a brighter future through our community programs.

Next steps

We conduct quick 10-minute pulse surveys regularly to check in on your relationship with South32. If you've agreed to be contacted, you'll get the survey automatically. Haven't joined Local Voices yet? Sign up today!

If you have any questions or comments about the information in this summary, please email localvoices@voconiq.com

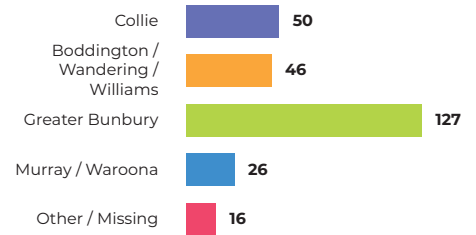


Who participated from across the region?



265

people in total participated in this survey



32%

of all participants were male



66%

of all participants were female



12%

of all participants have worked for South32

Community rewards

Each completed survey resulted in a \$5 donation for local community groups.

Since Local Voices commenced, over



\$8,300

in total has been paid to 16 community groups across the region, including:

- Boddington Hospital Auxiliary
- Leschenault Cricket Club
- Saving Animals from Euthanasia (SAFE) Bunbury

plus many more from the Greater Bunbury, Boddington and Collie communities.

