

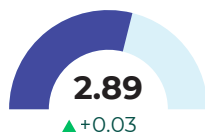
LOCAL VOICES

Overall 'Pulse' survey summary | April/May 2026

Trust and Acceptance of South32 Worsley Alumina

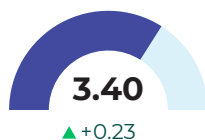
Trust

Research shows that trust is key to a healthy relationship, that's why we check how much the community trust South32. Trust in the company to act responsibly slightly increased since the last survey.



Acceptance

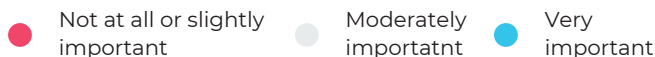
Trust leads to acceptance. The more the community trusts the company, the more they will accept South32 operating in their community. Acceptance of South32 increased significantly since the last survey.



Trust & Acceptance are scored using a 1-5 scale, where 1 is the lowest; 3 is the midpoint; and 5 is the highest.

Key insights: Social Investment

Community members said that looking after the environment is the most important area for South32 to invest in, followed by supporting the local economy.



Sport and recreation



Local economy



Environment



Education



Health and wellbeing



Cultural activities*



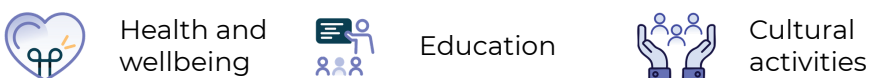
*anomaly in percentage total due to rounding of numbers

Social Investment Awareness

Community were most aware of South32's social investment in the following top 3 areas:



Community were least aware of South32's social investment in the following top 3 areas:



Thank you to **everyone** from communities surrounding South32 Worsley Alumina's (South32) operations who shared their thoughts in the April/May 2026 pulse survey.

Your feedback is important! Your insights help shape how South32 engage with their community and how they manage their operations. Let's take a look at what participants had to say.

Key learning points

Social investment impacts

Are the company's social investments focused on what matters most to the community?



36% believed that South32's social investments are strongly focused on what matters most to the community. **38%** felt the company is moderately focused, while **26%** believed its investments are not or only slightly focused on community priorities.

Social investment and community wellbeing



55% felt that the company's social investment activities have had a positive impact, while **35%** were neutral and **11%** disagreed.



54% agreed that the company's social investments make a meaningful difference in the community while **34%** were neutral **12%** disagreed.

Contact with South32

Contact quantity



69%

people have had contact with South32 in the last six months.



68%

rate their experience with people from South32 positively.

Key measures

Below are the key indicators of the overall community's relationship with South32. We show these in every summary with a comparison to the previous survey, so you can check how the scores are tracking.



3.36

▼ -0.06

Economic benefits

Provides enough jobs for local people.



3.27

▲ +0.01

Regulation

Controls in place to prevent company from doing the wrong thing.



3.15

▲ +0.04

Procedural fairness

Listening and respecting community opinions.



2.83

▼ -0.08

Environmental impacts

Negative impact in my community.

Key measures are scored using a 1 – 5 scale, where 1 is the lowest; 3 is the midpoint; and 5 is the highest.



A message from South32 on the survey results:

A big thank you to everyone who participated in our recent Pulse Survey. We appreciate your feedback and insights, including your thoughts on how we invest in and support our local communities. Your input is helping shape how Worsley Alumina works with community members, and we look forward to continuing these conversations, building meaningful partnerships, and creating lasting positive outcomes through our community programs.

Next steps

We conduct quick 10-minute pulse surveys regularly to check in on your relationship with South32. If you've agreed to be contacted, you'll get the survey automatically. Haven't joined Local Voices yet? Sign up today!

If you have any questions or comments about the information in this summary, please email localvoices@voconiq.com

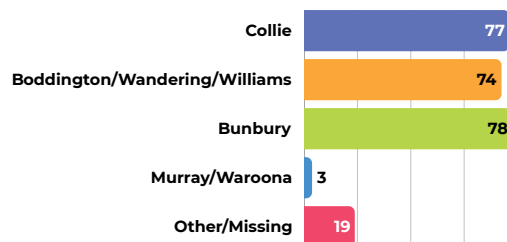


Who participated from across the region?



251

people in total participated in this survey



34%

of all participants were male



61%

of all participants were female



18%

of all participants have worked for South32

Community rewards

Each completed survey resulted in a \$5 donation for local community groups.

Since Local Voices commenced



\$9,590

in total has been paid to 17 community groups across the region, including:

- Boddington Community Newsletter
- Leschenault Cricket Club
- Saving Animals from Euthanasia (SAFE) Bunbury

plus many more from the Greater Bunbury, Boddington and Collie communities.

